OFFICE MEMORANDUM

Subject: Adoption of DigiLocker to promote Citizen Centric Service Delivery – regarding

DigiLocker is an online facility provided by Ministry of Electronics and Information Technology (MeitY), where citizens can get authentic documents/certificates in digital format from the original issuers of the certificates anytime without any physical interface.
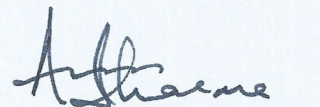
2.   To improve ease of access of DBT schemes to end beneficiaries, it is pertinent that DBT implementing Ministries / Departments enable provision of DBT services through DigiLocker platform; which would require integration of their systems with DigiLocker.

3.   It is also informed that DBT Mission has been working towards end-to-end digitization of DBT schemes to provide citizen centric DBT services on mobile phones through the UMANG(Unified Mobile Application for New-age Governance) App. Presently citizen centric services of 100 DBT schemes have been made live on UMANG. UMANG is also integrated with DigiLocker.

4.   Department of Administrative Reforms and Public Grievances vide OM dated 28th December, 2020 (Copy enclosed) on the abovementioned subject, has informed that adoption of DigiLocker shall be fast tracked across Ministries/ Departments. Accordingly, from 1st January 2021 onwards, all Ministries / Departments including attached / subordinate offices / academic institutions / recruiting agencies, involved in delivering citizen services shall mandatorily integrate their systems with DigiLocker for issuing and verifying documents / certificates to citizen and also ensure that documents already issued earlier shall also be made available on DigiLocker in a time-bound manner. The DigiLocker team in NeGD under MeitY will provide necessary technical guidance and logistical support for this purpose.

5.   In this regard, it is requested that necessary steps may be kindly taken for integration of DBT Scheme systems of your Ministry/ Department with DigiLocker at the earliest.

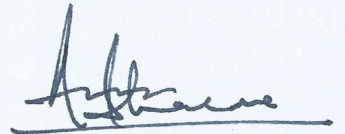Enclosed: As above

(Arun Sharma)
Director
Tele 23343860 (Extn: 333)

To,

1. Secretaries of all DBT implementing Ministries / Departments

Copy to:

1. Secretary, Ministry of Electronics and Information Technology
2. Secretary, Department of Administrative Reforms and Public Grievances
3. DBT Cell Coordinators of all DBT implementing Ministries / Departments
4. PSO to Secretary (Coordination), Cabinet Secretariat
5. PS to Joint Secretary (DBT), Cabinet Secretariat

(Arun Sharma)
Director
Tele 23343860 (Extn: 333)

No. MISC/UNIVERSALDIGITALACCESS/20-21(e-6862)
Government of India/ Bharat Sarkar
Department of Administrative Reforms and Pubic Grievances

5th Floor, Sardar Patel Bhawan, New Delhi
Dated, the 28th December, 2020

OFFICE MEMORANDUM

Subject: Adoption of DigiLocker to promote Citizen Centric Service Delivery.

The undersigned is directed to say that the Government of India has introduced DigiLocker facility, where citizen can get authentic documents/certificates in digital format from the original issuers of these certificates anytime, anywhere without any physical interface with them. This is one of the key proactive initiatives towards enhancing the effectiveness of the service delivery to the citizens aligned with the philosophy of "MINIMUM GOVERNMENT AND MAXIMUM GOVERNANCE". Several Government entities and various school boards, including the CBSE and State Governments are already successfully utilizing services of DigiLocker.

2.   In order to make the service deliveries hassle free and friendly to citizens in accessing documents issued by various public authorities, it has been decided by the competent authority of the Government that the adoption of DigiLocker shall be fast tracked. Accordingly, from the 1st January 2021 onwards, all Ministries / Departments including their attached / subordinate offices / autonomous / statutory organizations / PSUs / academic institutions / recruiting agencies etc. delivering citizen services shall mandatorily integrate their systems with DigiLocker for issuing and verifying documents / certificates to the citizens and also ensure that the documents already issued earlier shall also be made available in DigiLocker platform in mission mode approach in a time-bound manner.

3.   DigiLocker team in NeGD (National e-Governance Division) under Ministry of Electronics and Information Technology (MeitY) will provide necessary technical guidance and logistic supports to facilitate adoption of DigiLocker. A brief for on-boarding documents and contact details of resource persons in NeGD is enclosed for support and guidance at Annexure I.

4.   This issues with the approval of Secretary, DARPG in consultation with Secretary, MeitY.

सुनीत|सेंर'

(Sunil Kumar Singh)
Under Secretary to the Govt. of India
Tel. No.23401475
Email dp.arora@nic.in

To

All the Secretaries in GoI

Implementation of DigiLocker in Government Departments for Citizen Centric Services

This shall be applicable to all Ministries, Departments their attached and subordinate organizations / Autonomous/statutory bodies, Government agencies, educational institutions etc. which would use DigiLocker as an issuer, requester and verifier (known as subscriber).

Departments concerned shall register themselves as mentioned below and may refer the technical documents for the integration of their services with DigiLocker.

1. **Registration**: Authorized officials have to visit the 'Partner portal' of DigiLocker (url:https://partners.digilocker.gov.in) and register as an Issuer, requester or verifier.

2. **Technical resource for integration**: API specification documents are available at below link:

   https://digilocker.gov.in/resource-center.html

3. **For any Technical support/ guidance please write to us:**

   partners@digitallocker.gov.in

4. **You may contact below mentioned officials for escalation:**

   Level-1
   Sh. Durgaprasad Dash,
   Addl. General Manager,
   email: durga@digitalindia.gov.in

   Level-2
   Sh. Debabrata Nayak,
   Project Director, NeGD
   email: dnayak@digitalindia.gov.in